

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 FEBRUARY - 31 MAY 2012

SERVICE	Complete	Delayed but rescheduled	Total
ADULT CARE	3	1	4
CUSTOMER & SUPPORT SERVICES	6	1	7
ECONOMIC DEVELOPMENT	3		3
EXECUTIVE DIRECTOR COMMUNITY SERVICES		1	1
EXECUTIVE DIRECTOR CUSTOMER SERVICES	1		1
FACILITY SERVICES	3		3
GOVERNANCE & LAW	9		9
IMPROVEMENT & HR	4		4
PLANNING & REGULATORY SERVICES	9		9
STRATEGIC FINANCE	3		3
TOTALS	41	3	44

RECOMMENDATIONS DUE AFTER 31 MAY 2012

SERVICE	Complete	On Course	Total
ADULT CARE		3	3
CUSTOMER & SUPPORT SERVICES		2	2
ECONOMIC DEVELOPMENT		5	5
EXECUTIVE DIRECTOR COMMUNITY SERVICES		1	1
FACILITY SERVICES		1	1
GOVERNANCE & LAW		1	1
PLANNING & REGULATORY SERVICES	1	2	3
ROADS & AMENITY SERVICES		6	6
STRATEGIC FINANCE		1	1
TOTALS	1	22	23